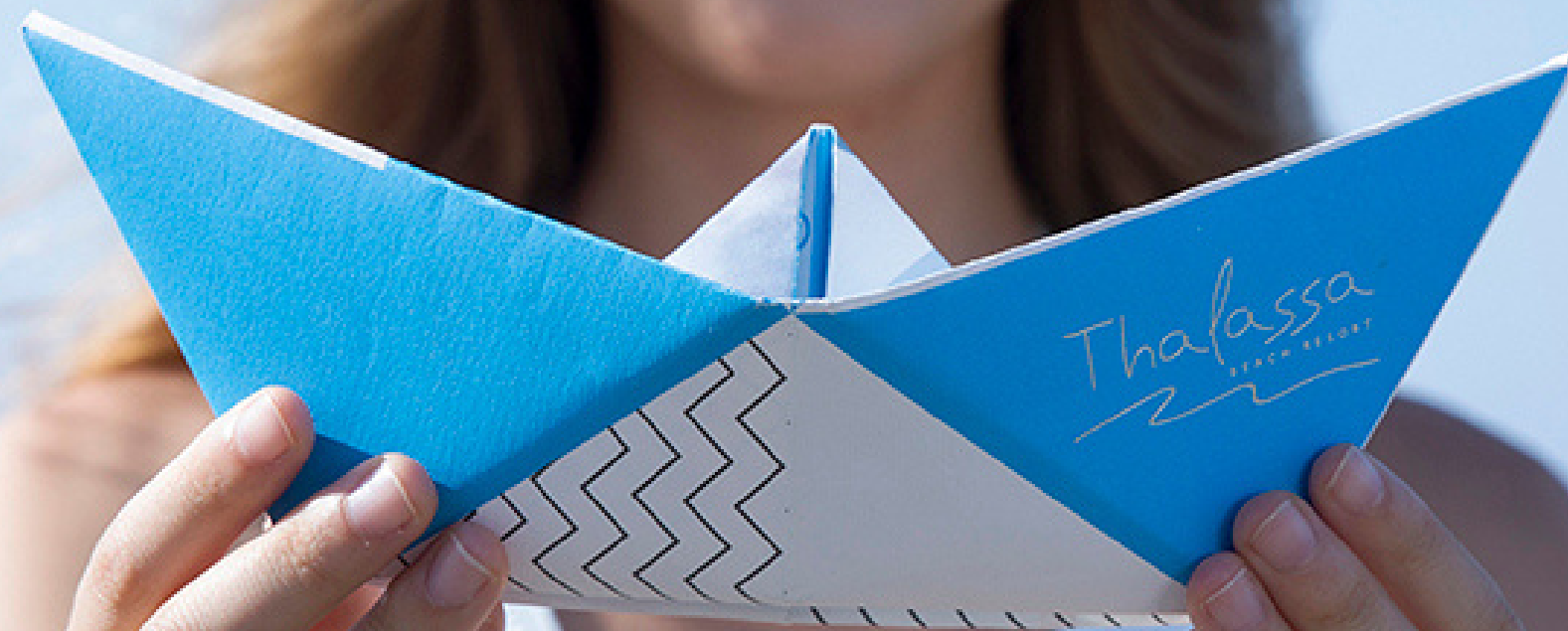


# *Safety Protocol*





# Safety Protocol

*We want to ensure every part of your stay remains exceptional.*

At the same time, the safety of our guests and staff is our number one priority. We are meeting or exceeding all government and WHO guidelines on proper cleaning and disinfection for the applicable areas. We have procedures in place to maintain social distancing in public areas. Our already high standards of hygiene, sanitization, and cleaning have been further stepped up. For the convenience of our guests, our cooperating Doctor is available 24/7 and our trained staff always ready to provide thermal checks, offer any kind of useful information and guidance and overall provide a safe environment for you to enjoy.

*We look forward to welcoming you at Thalassa Beach Resort and create a unique holiday experience filled with treasured memories*

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# *Welcome to Thalassa Beach Resort, where your safety is our number one priority*

*We want to ensure every part of your stay remains exceptional.*

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*We are here to assist you experience unique holiday days filled with treasured memories*

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# Arrival at the Hotel

*We've made changes to our arrival/check-in protocol to ensure the process is safer and more comfortable for all our guests.*

## *arrival*



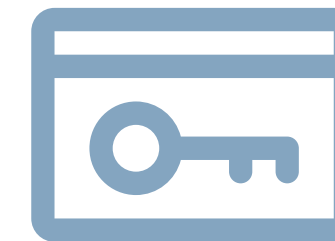
Upon arrival and before entering the premises, guests will have their temperature monitored by a non-invasive device

## *online check-in*



A safe, touchless online check-in through our website. For guests who prefer not to use such service, hotel staff will assist with check-in in a line-reduced environment.

## *key cards*

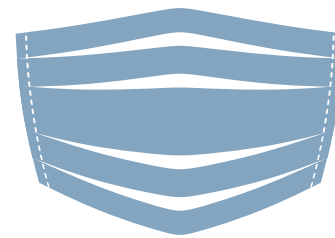


All key cards will be sanitized .  
Guests will receive newly sanitized key cards upon arrival



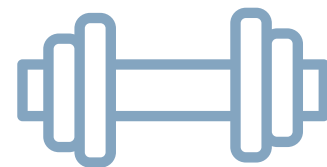
# Use of masks from the guest

*Masks are obligatory in all indoor public areas*



Exceptions are:

People during sports / exercise  
GYM



People who actively speak or drink  
RESTAURANT





# Testing & Training the Staff

*The safety and well-being of our guests, as well as our staff, remains our top priority. You can be certain that during your stay at Thalassa Beach Resort, our staff will provide a safe environment.*

*training*



All members have undergone Health & Safety Covid-19 training.

*cleaning*



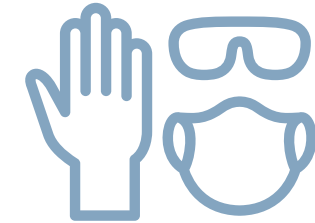
New standards of cleanliness are mandatory for all employees.

*testing*



Molecular COVID-19 testing for all employees will take place prior to the opening of the hotel. Staff will be tested on a periodic basis and there will be daily temperature checks for all employees prior to their shifts.

*PPE*



At all times, personal protective equipment (PPE) will be provided and worn by team members.



# Cleaning



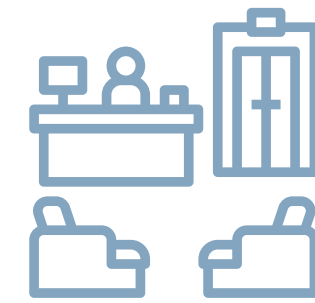
All guest rooms are thoroughly deep cleaned and disinfected with the use of anti-bacterial products.



Personal protective equipment will be worn by every team member and will be changed for each room cleaning.



Cleaning of guest rooms and change of linens will take place only upon request and not in the guest's presence.



Increased frequency of cleaning and disinfection in public areas including lobby, elevators, door handles, public bathrooms, room keys, gym and Spa.





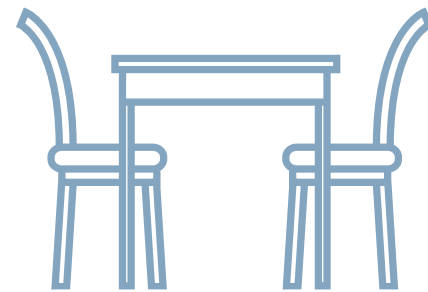
# Dining

*sanitizers*



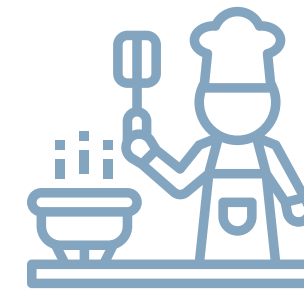
There will be sanitizing stations at each restaurant for guests wishing to dine in house.

*distances*



Our floor plans have been modified to limit restaurant capacity, adhering to the governments guidelines on a safe distance between tables.

*food handling*



There are enhanced training protocols already in place like the implementation of HACCP protocol, among others, to monitor food handling standards and sanitation guidelines

*staff*

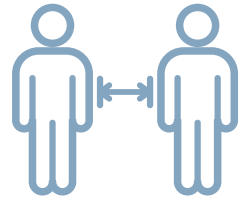


All waiters will wear PPE and sanitizing will take place throughout the day in all restaurants.



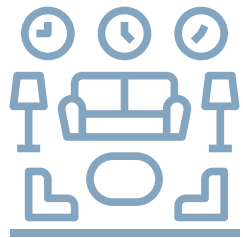


# Public Areas



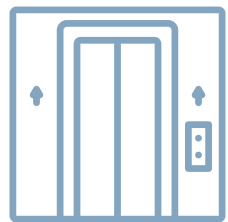
*social distancing*

Social distancing measures will always be applied in all public areas.



*lobby furniture*

There will be enhanced cleaning of all tabletops and chairs in the lobby.



*elevators*

We ask all guests to refrain from crowding elevators. Please enter and leave elevators only in family units or not more than 2 unrelated guests at any one time.



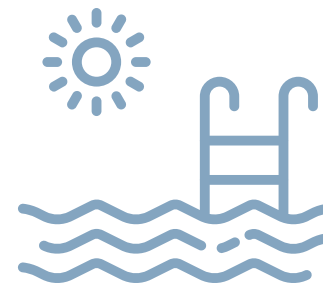
# Indoor & Outdoor Pools

*indoor pool*



Indoor pool will remain closed and not available for use as per governments instructions

*outdoor pool*



Increased water quality controls are in place and levels of Ph and other important elements are monitored periodically during the day

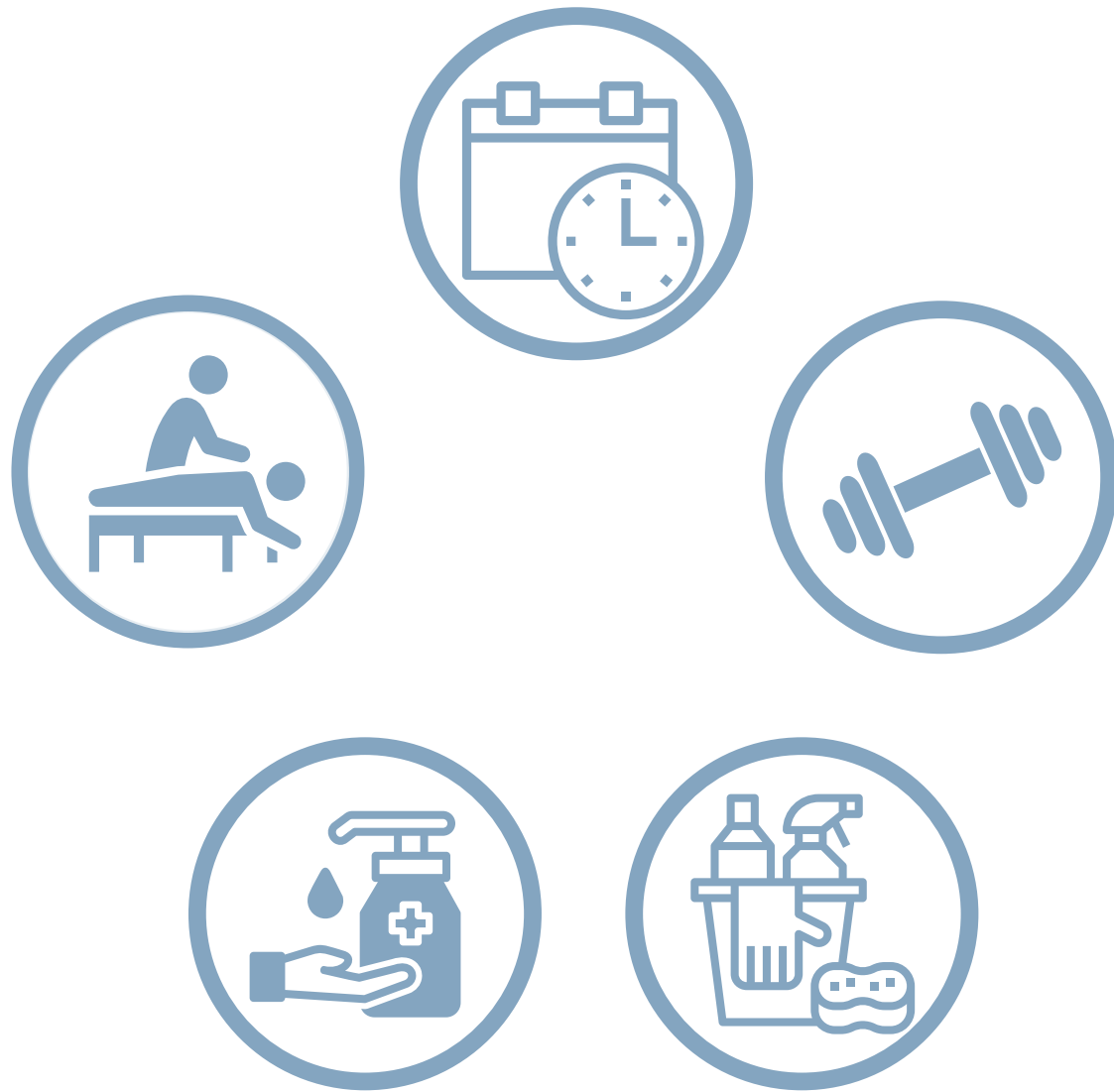
*sunbeds*



Guests must place a towel on the sunbed before use. Staff will disinfect sunbeds after each use



# Thalassa Spa & Gym



If a guest wishes to use the spa, please book in advance.

We can accommodate one person per cabin.

Intensive cleaning and disinfection will take place after every use.

Spa therapists will be dressed in PPE.

The gym is available by appointment only with equipment sanitized after each use.

As with all public spaces, hand sanitizer stations are conveniently placed for guest use.



# Pre-Departure Covid19 testing

We can arrange your pre-departure Covid19 testing if required by your destination country.

The medical team of our cooperating doctor Dr. Ch. Vittorakis is well trained to effectively perform Covid-19 tests at our Hotel premises (upon request and at the extra cost of 20 euros / person).

Appointments for sample collecting can also be booked at the Polyclinic which is 2.5km away.

All test results will be sent via email and will be written in English.



## PRICES

- PCR test for SARS-CoV-2 (Rhinopharyngeal or Oropharyngeal swab)  
60 euro - Test result same day/max. within 48 hours  
(+20 euros for in-house sample collection)
- Rapid Antigen test for SARS-CoV-2 (Rhinopharyngeal or Oropharyngeal swab)  
20 euros - Test result within 30 minutes  
(+20 euros for in-house sample collection)





# Thank You!

*We look forward to welcoming you all*